



Terms and Conditions Tickets 2020/21

1. Tickets are non-transferrable
2. Check your tickets upon purchase, Ham Polo Club cannot be responsible for any mistakes on behalf of the purchaser
3. Tickets are not issued without full payment
4. Tickets are inclusive of VAT at the prevailing rate and fees
5. Ham Polo Club may restrict the number of tickets to be purchasable by one individual
6. Tickets are non-refundable unless polo is cancelled in which case, pre-paid tickets will be refunded or transferred
7. Ticket fraud is a criminal offence for example copying or touting and will be treated as such by Ham Polo Club; resale is strictly prohibited
8. Ham Polo Club cannot be responsible for any purchase issues with its third party ticketing support
9. Ham Polo Club may, through necessity, make changes to an event; tickets are not refunded or exchanged or transferred in this instance unless it is the view of Ham Polo Club that it is a "material" change
10. Ham Polo Club accept no responsibility for travel to and from the venue
11. Ham Polo Club reserves the right to refuse entry to ticket holders if for any reason the Club is concerned about their entry onto the site for example being under the influence of alcohol. Refunds will not be issued in this instance.
12. Ham Polo Club reserve the right to request ticket holders leave if they are posing a risk to horses, visitors or players
13. Ticket holders are presumed to be in agreement with the General Waiver and Release of Liability: available on the website for viewing
14. Ham Polo Club will respect your privacy and keep personal details confidential